

REDACTED VERSION

INTAKE DETAILS:				
Request Number: 1010012	99019	Create Date:	2014-03-06	
Caller Name: (b) (6)		Create Time: Created By:	16:15 Rhonda Roberson	
Caller Phone: (b) (6)		Caller Email:	(b) (6)	
Caller Address: (b) (6)				
Request 4904 G	RIGGS ,	HOUSTON	TEXAS 77021	
Location Name: Key Map	: 534J			
Council District: D		Super Neighborhood:	GREATER OST / SOUTH UNION	
FYI/Instructions: This form is to report air pollution. The content of this report is kept CONFIDENTIAL.				
Name the company / describe the place producing the pollution.	CEF Environmen	tal Services		
What type of air pollution is present?			>>	
	Dust Idling Vehicle	william and	> Odor	
	Smoke Other - Describe in	Additional Informatio	n <	
			<<	

What does the air pollution look like?	n/a		
What does the pollution smell or taste like? (remind you of what?)	foul chemical odor		
Did the pollution affect health or property? (Pick from list ONLY)		>>]	
	Fish Dead	>	Headache
	Grass dead House Paint discolored or peeling		Eyes burning
	Nausea	<<	
What Day did this begin?	01/01/2014		
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	08:00		
times. Example - 4:20 PM = 16:20)	How often does this occur?		00000000000000000000000000000000000000
10.20)	daily		
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	Are you available for all		
DOWNERS OF THE PROPERTY OF THE	investigator to contact you?		
Telephone Call Only			
	31		ou know to call our environmental
Word of Mouth			
Additional Information:			
			=======================================
RESOLUTION			
What is the Industry Type of the Polluter?			
What type of air pollution is determined?			
No enforcement action			

Notice of Violation (NoV) issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
	OLVED IS DIFFERENT THAN THE SR TYPE REPORTED: lution SR Type from the lists provided below to indicate the olve the issue	
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCompare	
SUBMIT	SUBMIT AND CHANGE SR TYPE	



INTAKE DETAILS:

Request Number: 101001301475

Caller Name:

Caller Phone:

Create Date: Create Time:

Created By:

09:16 Daniela Garcia

2014-03-09

Caller Email:

Caller Address:

Request

Address:

Location Name:

Key Map:

534J

Council District:

Super Neighborhood: **GREATER OST / SOUTH**

UNION

FYI/Instructions:

This form is to report air pollution. The content of this report is

kept CONFIDENTIAL.

Name the company / describe the place producing the pollution. environmental company on griggs road closed down

What type of air pollution

is present?

Odor Dust Idling Vehicle Smoke Other - Describe in Additional Information <<

What does the air pollution look like?	clear	
What does the pollution smell or taste like? (remind you of what?)	chemicals	
Did the pollution affect health or property? (Pick from list ONLY)		>>
	Fish Dead	> Breathing trouble
What Day did this begin?	03/09/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	08:00	
times. Example - 4:20 PM = 16:20)	How often does this occur? every time it rains in the area	
	investigator to contact	
Telephone Call Only		did you know to call or your environmental
Aiready familiar with using 311	CO 10 000 CONTROL (1994) 10 0 11 + 12 11 10 0 0 12 40 1	
Additional Information:		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued		
Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
Select the appropriate Res work that is required to re		
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCo	mpare
SUBMIT	RINT SUBMIT AND CHA	ANGE SR TYPE

HLT_AirPollution Page 1 of 3



Outdoor Air Pollution

INTAKE DETAILS: Request Number: 101001309916 **Create Date:** 2014-03-16 **Create Time:** 12:32 Created By: Caller Name: Carolyn Ethridge Caller Phone: Caller Email: Caller Address: Request Address: **Location Name:** Key Map: 534N **Council District: GREATER OST / SOUTH** Super Neighborhood: UNION FYI/Instructions: This form is to report air pollution. The content of this report is kept CONFIDENTIAL. Name the company / describe the place producing the pollution. What type of air pollution is present? Dust Odor Idling Vehicle Smoke Other - Describe in Additional Information

<<

What does the air pollution look like?	No Visual	
What does the pollution smell or taste like? (remind you of what?)	Neighbor says it smells like gaso cleaning chemical-type smell.	r other
Did the pollution affect health or property? (Pick from list ONLY)		[>>]
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning	> No Effect Noticed
		<<
What Day did this begin?	03/16/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	08:00	
times. Example - 4:20 PM = 16:20)	How often does this occur? Just this time	
STANSTANDER T ●	Just this time	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	08:00 Are you available for an investigator to contact	
CONTRACTOR	you?	
Telephone Call Only	311	did you know to call for your environmental cerns?
Already familiar with using 311		
Additional Information:		
Smells like a cleaning	chemical.	
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (Notice of Violation (Notice) Citation issued	/)		
Source Registration:			
Reason:			
Refer to Source Registration for Confirmation:			
	Resolution SR Ty	(FFERENT THAN THE SR T pe from the lists provide e	
Select Group:		Select Resolution SR Type:	
Department		Division	
Туре		Group	
SLA		CodebookCodeCor	npare
SUBMIT	PRINT	SUBMIT AND CHA	NGE SR TYPE



TNIT	AKE	DET	ATI	C
TIAL	MIL	DEI	WIL	

Request Number: 101001309931

Caller Name: Caller Phone: (b) (6)

Create Date:

2014-03-16

Create Time: 13:19

Christina Martinez

Caller Email:

Created By:

Caller Address:

(b)(6)

Request

(b) (6)

Address:

Location Name: K

Key Map:

534N

Council District:

D

Super

GREATER OST / SOUTH

Neighborhood: UNION

FYI/Instructions:

This form is to report air pollution. The content of this report is

kept CONFIDENTIAL.

Name the company / describe the place producing the pollution.

What type of air pollution is present?

CES

Dust Smoke Other - Describe in Additional Information

What does the air pollution look like?	UNKNOWN
What does the pollution smell or taste like? (remind you of what?)	CHEMICAL SMELL
Did the pollution affect health or property? (Pick from list ONLY)	
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning Headache
What Day did this begin?	03/15/2014
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	06:00
16:20)	How often does this occur? JUST ABOUT EVERY WEEK
	06:30 Are you available for an investigator to contact
Commercial and the commercial an	you?
Telephone Call Only	How did you know to call 311 for your environmental concerns?
Already familiar with using 311	for City services
Additional Information:	
RESOLUTION	
What is the Industry Type of the Polluter?	
What type of air pollution is determined?	
No enforcement action	

Notice of Violation (NoV)		
issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for		
Confirmation: Resolution Comments:		
	Select Resolution SR	하는데 있다. 스타비, 나라 아프로마 (스타트리), 트라이얼리(전라스) (1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
Department	Type: Division	<u> </u>
Туре	Group	
SLA	CodebookCodeCor	npare
SUBMIT	RINT SUBMIT AND CHA	NGE SR TYPE



INTAKE DETAILS:

Request Number: 101001310007

Caller Name:

Create Date: Create Time: 2014-03-16

16:58

Created By:

Carolyn Ethridge

Caller Phone:

Caller Email:

Caller Address:

Request

Address:

Location Name:

APT LES JARDINS APTS

Key Map:

534J

Council District:

Super

GREATER OST / SOUTH

Neighborhood:

UNION

FYI/Instructions:

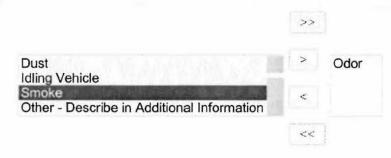
This form is to report air pollution. The content of this report is

kept CONFIDENTIAL.

Name the company / describe the place producing the pollution.

CES Environmental

What type of air pollution is present?



What does the air pollution look like?	Invisible	
What does the pollution smell or taste like? (remind you of what?)	Gassy/Chemical odor	
Did the pollution affect health or property? (Pick from list ONLY)		Nonescontrolatura
	Breathing trouble	Headache
	Car Paint spotty or peeling Eyes burning Fish Dead	Dizziness
	HIGH SOCIETY TO SECURE TO SECURE	1 10000000
What Day did this begin?	03/16/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	08:00	
times. Example - 4:20 PM =	How often does this occur?	
16:20)	2-3 times per month	
	08:00 Are you available for an investigator to contact you?	
Telephone Call Only	your	
STALL WOLDSHIP IN BY HAVE		How did you know to call 311 for your environmental concerns?
Already familiar with using 311	for City services	,
Additional Information:		
	nvironmental. Will call Media	
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued Citation issued		
Source Registration:		140
Reason:		
Refer to Source Registration for Confirmation:		Andrew Commission Comm
Resolution Comments:		
	SOLVED IS DIFFERENT THAN THI olution SR Type from the lists pro solve the issue	TARTON TO TARTON TO THE PROPERTY OF THE TOTAL CONTROL OF THE TARTON TO THE TARTON THE TARTON TO THE
Select Group:	Select Resolution Type:	SR
Department	Division	
Туре	Group	
SLA	CodebookCod	leCompare
SUBMIT	RINT SUBMIT AND	CHANGE SR TYPE



INTAKE DETAILS: 2014-03-17 Request Number: 101001310672 Create Date: Create Time: 11:35 Caller Name: Created By: **Isabel Flores** Caller Phone: Caller Email: Caller Address: Request 4904 GRIGGS HOUSTON **TEXAS 77021** Address: Location Name: Key Map: 534J Council District: **GREATER OST / SOUTH** Super Neighborhood: UNION FYI/Instructions: This form is to report air pollution. The content of this report is kept CONFIDENTIAL. Name the company / CES ENVIRONMENTAL SERVICES describe the place producing the pollution. What type of air pollution is present? Dust Odor Idling Vehicle Smoke Other - Describe in Additional Information

<<

What does the air pollution look like?	N/A	
What does the pollution smell or taste like? (remind you of what?)	CHEMICAL SMAELL // BURNS NOSE	
Did the pollution affect health or property? (Pick from list ONLY)	>>	
	Dizziness	e burning thing trouble dache
What Day did this begin?	03/16/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	07:00	
16:20)	How often does this occur? DAILY 7 AM 6 PM	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	07:00 Are you available for an	
16:20)	investigator to contact you?	
Visit in person	How did you ke 311 for your er concerns?	
Already familiar with using 311	and the design of the second o	
Additional Information:		
company is supposed to l	ng issue and HFD/Hazmat crew was out on yes be closing and believes they are not dispos ecting neighbors health in surround area.	
RESOLUTION		========
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (No	oV)	
issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	E RESOLVED IS DIFFERENT THAN THE SR TYPE REPORTED: Resolution SR Type from the lists provided below to indicate the to resolve the issue	••••
Select Group:	Select Resolution SR Type:	
Department	Division	beautiful and the second
Туре	Group	
SLA	CodebookCodeCompare	
SUBMIT	PRINT SUBMIT AND CHANGE SR TYPE	



Create Date:

2014-03-17

Odor

<<

Outdoor Air Pollution

Request Number: 101001311454

What type of air pollution

Dust

Idling Vehicle Smoke

is present?

INTAKE DETAILS:

Create Time: 18:35 Caller Name: Created By: **Craig Fleming** Caller Phone: Caller Email: Caller Address: Request 4910 GRIGGS HOUSTON **TEXAS 77021** Address: **Location Name:** Key Map: 534J Council District: D Super **GREATER OST / SOUTH** Neighborhood: UNION FYI/Instructions: This form is to report air pollution. The content of this report is kept CONFIDENTIAL. Name the company / SOME ENVIRONMENTAL COMPANY ... describe the place producing the pollution.

Other - Describe in Additional Information

What does the air pollution look like?	NOTHING	
What does the pollution smell or taste like? (remind you of what?)	SMELL LIKE SOME STRONG CHEMICAL MIXTURE POISING	
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning Nausea <	
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	16:00	
times. Example - 4:20 PM = 16:20)	How often does this occur? JUST NOW	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	Are you available for an	
16:20)	investigator to contact you?	
Telephone Call Only	How did you know to 311 for your environn	call nental
Already familiar with using 311	concerns? I for City services	
Additional Information:		
RESOLUTION		======
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (No	v)		
issued Citation issued			
Source Registration:			
Reason:			
Refer to Source Registration for Confirmation:			
Resolution Comments:			
	Resolution SR T	DIFFERENT THAN THE SR Type from the lists provide ue Select Resolution SR	
		Туре:	p. ANN
Department		Division	
Туре	**************************************	Group	
SLA	THE THE ACCUSATION OF THE ACCU	CodebookCodeCor	npare
SUBMIT	PRINT	SUBMIT AND CHA	INGE SR TYPE



INTAKE DETAILS:

Request Number: 101001311535

Caller Name:

(b) (6)

Create Date:

2014-03-17

Create Time:

20:48 Cicelyn Davis

Created By:

Caller Phone: Caller Email:

Caller Address:

(b) (6)

Request

(b) (6

Address:

Location Name:

Key Map:

534K

Council District:

D

Super

GREATER OST / SOUTH

Neighborhood: UNION

FYI/Instructions:

This form is to report air pollution. The content of this report is

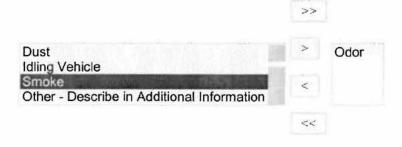
kept CONFIDENTIAL.

Name the company / describe the place producing the pollution.

What type of air pollution

is present?

CES Environmental



What does the air pollution look like?	Chemical	
What does the pollution smell or taste like? (remind you of what?)	Chemical	
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning	
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	19:00	
times. Example - 4:20 PM = 16:20)	How often does this occur? Not sure	
16:20)	Are you available for an investigator to contact you?	
Telephone Call Only	How did you kn 311 for your en concerns?	
Word of Mouth		
Additional Information:		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued Citation issued		
Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
Select the appropriate Res work that is required to re		7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-7-
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCompare	
SUBMIT	SUBMIT AND CHANGE	SR TYPE]



INTAKE DETAILS: Request Number: 101001311551 **Create Date:** 2014-03-17 **Create Time:** 21:45 Caller Name: Created By: **Kimberly Carrier** Caller Phone: Caller Email: Caller Address: Request Address: **Location Name:** Key Map: 534E Council District: Super **GREATER OST / SOUTH** Neighborhood: UNION FYI/Instructions: This form is to report air pollution. The content of this report is kept CONFIDENTIAL. Name the company / Ges Enviromental describe the place producing the pollution. What type of air pollution is present? Odor Dust Idling Vehicle Smoke Other - Describe in Additional Information

<<

What does the air pollution look like?	no look	
What does the pollution smell or taste like? (remind you of what?)	chemical	
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning Nausea <	
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	- Management of the Control of the C	
times. Example - 4:20 PM = 16:20)	How often does this occur?	
16:20)	Are you available for an investigator to contact you?	
Telephone Call Only	How did you know to 311 for your environ concerns?	
Already familiar with using 311	for City services	
Additional Information:		
RESOLUTION		:======
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued Citation issued		
Citation issued		
Source Registration:		
Reason:		
		MATERIAL DESCRIPTION OF THE PROPERTY OF THE PR
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	SOLVED IS DIFFERENT THAN THE SR T olution SR Type from the lists provided solve the issue	1995 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986 - 1986
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCom	pare
SUBMIT	SUBMIT AND CHA	NGE SR TYPE



INTAKE DETAILS:	Š.				
Request Number:	1010013	11553	Create Date:	2014-03-	17
Caller Name:	(h)	(6)	Create Time: Created By:	21:47 Natalie Ca	abrera
Caller Phone:	(D)	(0)	Caller Email:		
Caller Address:	(b) (6)			i i i i i i i i i i i i i i i i i i i	
Request Address:	(b) (6	5)			
Address.		æ			
Location Name:	Key Map:	534E			
Council District:	D		Super Neighborhood:	GREATER UNION	OST / SOUTH
FYI/Instructions:		This form is to rekept CONFIDENT	port air pollution. 1 IAL.	he conten	t of this report is
Name the compar describe the place producing the pol	e				
What type of air p	ollution				
is present?				>>	
		Dust Idling Vehicle	建、建设	>	Odor
		Smoke Other - Describe in	Additional Information	< n	
				-11-11-11	

What does the air pollution look like?		
What does the pollution smell or taste like? (remind you of what?)	gas	
Did the pollution affect health or property? (Pick from list ONLY)		
	Car Paint spotty or peeling Dizziness Eyes burning Fish Dead	Nausea Breathing trouble
What Day did this begin?	02/12/2016	
On that day, what Time did this begin? (24 Hour	03/17/2014 09:30	
Format: Add 12 to all PM		
16:20)	How often does this occur? 1st time	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	09:30	
16:20)	investigator to contact you?	
Telephone Call Only		
	31	w did you know to call 1 for your environmental ncerns?
Social Media		
Additional Information:		
	n the report pls help.	
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued		
Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	SOLVED IS DIFFERENT THAN THE SR	
work that is required to re	olution SR Type from the lists provide solve the issue	ed below to indicate the
Select Group:	Select Resolution SR Type:	7. W.B.
Department	Division	
Туре	Group	
SLA	CodebookCodeCo	mpare
SUBMIT	RINT SUBMIT AND CH	ANGE SR TYPE



INTAKE DETAILS:			
Request Number: 1010013 Caller Name: Caller Phone: Caller Address: (b) (6	(6)	Create Date: Create Time: Created By: Caller Email:	2014-03-17 21:52 Christina Martinez
Request (b) (6	5)		
Location Name: Key Map	: 534J		
Council District: D		Super Neighborhood:	GREATER OST / SOUTH UNION
FYI/Instructions:	This form is to rep kept CONFIDENTI		he content of this report is
Name the company / describe the place producing the pollution.			
What type of air pollution is present?			>>
	Dust Idling Vehicle Smoke	WARRING STATE	> Odor
	Other - Describe in	Additional Information	

What does the air pollution look like?	UNKNOWN	
What does the pollution smell or taste like? (remind you of what?)	UNKNOWN	
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning	> Other- Describe in Additional Info
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	08:00	
times. Example - 4:20 PM =	How often does this occur?	
16:20)	NOT OFTEN	
	08:00 Are you available for an investigator to contact you?	
Telephone Call Only	you.	
encorps sector action and		How did you know to call
		311 for your environmental
		concerns?
Already familiar with using 311	Tor City Services	
Additional Information:		
CAUSING CALLER TO HAVE (b) (6)	A SCRATCHY THROAT	
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued		
Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
그래프 용하는 그 전에 작가 하나 있다면 하는데 되었다. 아이스 아이는 아이는 아이는 아이는데 아이는데 아이는데 아이는데 아이는데 아이	SOLVED IS DIFFERENT THAN THE SR Tolution SR Type from the lists provide solve the issue	
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCon	pare
SUBMIT	SUBMIT AND CHA	NGE SR TYPE



INTAKE DETAILS	:			
Request Number: 101001311566 Caller Name:			Create Date: Create Time: Created By:	2014-03-17 22:50 Audrey Owens
Caller Address:				
Request Address:	4904 G	RIGGS ,	HOUSTON	TEXAS 77021
Location Name: Council District:	Key Map	o: 534J	Super Neighborhood:	GREATER OST / SOUTH UNION
FYI/Instructions	ı	This form is to re		The content of this report is
Name the compar describe the plac producing the po	e			
What type of air p	pollution			
is present?				>>
		Dust		> Odor
		Idling Vehicle Smoke	IN THE SECTION OF	<
		Other - Describe	in Additional Information	War and the second seco
				CC 1

What does the air pollution look like?		
What does the pollution smell or taste like? (remind you of what?)		
Did the pollution affect health or property? (Pick from list ONLY)		>>
	Breathing trouble Car Paint spotty or peeling Eyes burning Fish Dead	> Dizziness Headache Nausea
What Day did this begin?	03/03/2014	Merina (A
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	15:00	
times. Example - 4:20 PM = 16:20)	How often does this occur? EVERY DAY	
	Are you available for an investigator to contact you?	
	311 con	v did you know to call . for your environmental cerns?
Word of Mouth		
Additional Information:		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV)			
issued Citation issued			
Source Registration:			
Reason:			
Refer to Source Registration for			
Confirmation:			
Resolution Comments:			
IF THE PROBLEM TO BE RI Select the appropriate Res work that is required to re Select Group:	solution SR Ty	pe from the lists provide	
Department		Division	
Туре		Group	
SLA		CodebookCodeCor	mpare
SUBMIT P	RINT	SUBMIT AND CHA	ANGE SR TYPE



INTAKE DETAILS:			
Request Number: 101001	311567	Create Date:	2014-03-17
		Create Time:	22:51
Caller Name:	(6)	Created By:	Natalie Cabrera
Caller Phone:	(0)	Caller Email:	
Caller Address: (b) (6)		
Request (b)	(6)		
Location Name: Key Mar Council District: D	o: 534E	Super Neighborhood:	GREATER OST / SOUTH UNION
FYI/Instructions:	This form is to r		The content of this report is
Name the company / describe the place producing the pollution.			
What type of air pollution is present?			>>
	Dust Idling Vehicle	Service Control	> Odor
	Smoke Other - Describe	in Additional Information	on <

What does the air pollution look like?	n/a	
What does the pollution smell or taste like? (remind you of what?)	chemical	
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning	> Headache
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	10:50	
times. Example - 4:20 PM = 16:20)	daily	
	Are you available for an investigator to contact you?	
Telephone Call Only	311	did you know to call for your environmental terns?
Already familiar with using 311		
Additional Information:		
caller states the smell help	happens thru out the day but toda	y is very badpls
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV)				
issued Citation issued				
Source Registration:				
Reason:				
Refer to Source Registration for Confirmation:				
Resolution Comments:	21.0			
IF THE PROBLEM TO BE RI Select the appropriate Res work that is required to re Select Group:	solution SR Ty	pe from the lists provide e Select Resolution SR Type:		
Department		Division		
Туре		Group		
SLA		CodebookCodeCor	mpare	
SUBMIT P	RINT	SUBMIT AND CHA	NGE SR TYPE	



INTAKE DETAILS:				
Request Number: Caller Name: Caller Phone: Caller Address:	(b) (6)	11573 6)	Create Date: Create Time: Created By: Caller Email:	2014-03-17 23:24 Natalie Cabrera
Request Address:	(b) (6)		
Location Name:	Key Map:	534J		
Council District:	D		Super Neighborhood:	GREATER OST / SOUTH UNION
FYI/Instructions:		This form is to rep kept CONFIDENTI		The content of this report is
Name the compan describe the place producing the poll				
What type of air p is present?	ollution			>>
		Dust Idling Vehicle Smoke Other - Describe in	Additional Information	> Odor

What does the air pollution look like?		
What does the pollution smell or taste like? (remine you of what?)		
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning	Other- Describe in Additional Info
		<<
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	Leventania encompressa en	
times. Example - 4:20 PM =	How often does this occur?	
16:20)	DAILY	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	11:00 Are you available for an	
16:20)	investigator to contact you?	
Telephone Call Only	your	
		How did you know to call 311 for your environmental concerns?
Already familiar with using 31	for City services	
Additional Information:		
CALLER STATES THIS ODOI	3	
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (Nissued	oV)			
Citation issued				
Source Registration:				
Reason:				
Refer to Source Registration for Confirmation:				
	Resolution SR Ty			Section Control
Select Group:		Select Resolution SR Type:		
Department		Division		
Туре		Group		
SLA		CodebookCodeCo	mpare	
SUBMIT	PRINT	SUBMIT AND CH	ANGE SR TYPE	



INTAKE DETAILS:					
Request Number:	1010013	11575	Create Date: Create Time:	2014-03- 23:30	
Caller Name:	(\mathbf{D})	(6)	Created By:	Christina	Martinez
Caller Phone:	(-)		Caller Email:		
Caller Address:	(b) (6)				
	(b) (<u> </u>			
Request Address:	(n) (0)			
Location Name:	Key Map:	534E			
Council District:	D		Super Neighborhood:	MACGREG	iOR
FYI/Instructions:		This form is to re kept CONFIDENT	port air pollution. 1 IAL.	he conten	t of this report is
Name the compar describe the place producing the pol	•				
What type of air p is present?	ollution			>>	
		Dust Idling Vehicle		>	Odor
		Smoke Other - Describe in	Additional Informatio	n	± 22
				120	

What does the air pollution look like?	UNKNOWN		
What does the pollution smell or taste like? (remind you of what?)	UNKNOWN	auconti i positi revesti di i repersioni	
Did the pollution affect health or property? (Pick from list ONLY)		>>	
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning		Effect Noticed
		<<	
What Day did this begin?	03/17/2014		
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	07:00		
times. Example - 4:20 PM = 16:20)	How often does this occur? TODAY		
	07:00 Are you available for an investigator to contact you?		
Telephone Call Only	Hov 311	for your	know to call environmental
Already familiar with using 311		cerns?	
Additional Information:			
RESOLUTION	=======================================		:========
What is the Industry Type of the Polluter?			
What type of air pollution is determined?			
No enforcement action			

Notice of Violation (NoV) issued				
Citation issued				
Source Registration:				
Reason:				
Refer to Source Registration for Confirmation:				
Resolution Comments:				
IF THE PROBLEM TO BE RE Select the appropriate Res work that is required to re	olution SR Type from solve the issue	the lists provided		
Select Group:	Select Type:	Resolution SR		
Department		ivision		
Туре	G	roup		
SLA	C	odebookCodeCom	pare	
SUBMIT PI	RINT	SUBMIT AND CHAI	VGE SR TYPE	



INTAKE DETAILS: Request Number: 101001311577 **Create Date:** 2014-03-17 **Create Time:** 23:40 Created By: Caller Name: **Kimberly Carrier** Caller Phone: Caller Email: Caller Address: Request Address: **Location Name:** Key Map: **534**J Super **Council District: GREATER OST / SOUTH** Neighborhood: UNION FYI/Instructions: This form is to report air pollution. The content of this report is kept CONFIDENTIAL. Name the company / GES Enivromental describe the place producing the pollution. What type of air pollution is present? >> Dust Idling Vehicle Smoke Other - Describe in Additional Information

What does the air pollution look like?	Colorless	
What does the pollution smell or taste like? (remind you of what?)	Naphtha Benezne	
Did the pollution affect health or property? (Pick from list ONLY)		
	Breathing trouble Car Paint spotty or peeling Dizziness Fish Dead	> Eyes burning Headache
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	07:00	
times. Example - 4:20 PM = 16:20)	How often does this occur?	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	Are you available for an investigator to contact	
Telephone Call Only	you?	
		How did you know to call 311 for your environmental concerns?
Word of Mouth		concerns.
Additional Information:		
D.		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
is determined.		

Notice of Violation (NoV)		
issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	SOLVED IS DIFFERENT THAN THE SR TYPE REPORTED: olution SR Type from the lists provided below to indicate solve the issue Select Resolution SR	the
Department	Type: Division	
Туре	Group	
Туре	отогр	
SLA	CodebookCodeCompare	
SUBMIT	SUBMIT AND CHANGE SR TYPE	Specific annual material and another specific another specific and another specific another



INTAKE DETAILS:

Request Number: 101001311832

Caller Name:

Caller Phone:

Create Date:

2014-03-18

Create Time: 09:13

Victor Berrones

Created By: Caller Email:

Caller Address:

Request

4827 GRIGGS

HOUSTON

TEXAS 77021

Address:

Location Name:

Key Map:

5343

Council District:

Super

GREATER OST / SOUTH

Neighborhood:

UNION

FYI/Instructions:

This form is to report air pollution. The content of this report is

kept CONFIDENTIAL.

Name the company / describe the place producing the pollution. NOT SURE WHERE ITS COMMING FROM, BUT ITS A VERY STRONG ODOR

What type of air pollution is present?

>> Dust Odor Idling Vehicle Smoke Other - Describe in Additional Information <<

What does the air pollution look like?	NOT VISIBLE	
What does the pollution smell or taste like? (remind you of what?)	CHEMICAL SMELL, AMONIA LIKE	
Did the pollution affect health or property? (Pick from list ONLY)	This control is a second of the second of th	
	Car Paint spotty or peeling Dizziness Fish Dead Grass dead <<	Skin burns
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	10:00	
times. Example - 4:20 PM = 16:20)	How often does this occur? 2 YEARS AGO WAS TEH LAST INCIDENT	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	10:00 Are you available for an	
16:20)	investigator to contact you?	
Telephone Call Only	311 for	you know to call your environmental s?
Word of Mouth		
Additional Information:		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	SOLVED IS DIFFERENT THAN THE SR solution SR Type from the lists provide solve the issue Select Resolution SR	
5 S.	Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCo	mpare
[SUBMIT P	RINT SUBMIT AND CHA	ANGE SR TYPE



INTAKE DETAILS	•			
Request Number:	1010013	311978	Create Date: Create Time:	2014-03-18 10:25
Caller Name:		Created By:	Shelia Graham-Cobb	
Caller Phone:	(0)	(0)	Caller Email:	
Caller Address:	(b) (e	6)		
Request	(b) (<u>6)</u>		
Address:	(D) (. •)		
Location Name:	Кеу Мар	o: 5:	34E	
Council District:	D		Super Neighborhood:	GREATER OST / SOUTH UNION
FYI/Instructions:	:	This form is		. The content of this report is
Name the compar describe the place producing the pol	e			
What type of air present?	oollution	>>		
		>	Droplets Dust	
		<	Idling Vehicle Odor	
		1 ALAS T		

What does the air pollution look like?	
What does the pollution smell or taste like? (remind you of what?)	CHEMICAL SMELL
Did the pollution affect health or property? (Pick from list ONLY)	
	Breathing trouble Car Paint spotty or peeling Dizziness Eyes burning
What Day did this begin?	03/17/2014
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	·\
times. Example - 4:20 PM = 16:20)	How often does this occur? OCCURED
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM =	
10.20)	investigator to contact you?
Telephone Call Only	
	How did you know to call 311 for your environmental concerns?
Word of Mouth	Concerns:
Additional Information:	
CALLER STATES THAT IT L	AST NIGHT.
RESOLUTION	
What is the Industry Type of the Polluter?	
What type of air pollution is determined?	
No enforcement action	

Notice of Violation (N issued Citation issued	oV)		
Source Registration:			
Reason:			
Refer to Source			
Registration for Confirmation:			
Resolution Comments			
	Resolution SR Ty	IFFERENT THAN THE SR pe from the lists provide	
Select Group:		Select Resolution SR Type:	
Department		Division	
Туре		Group	
SLA		CodebookCodeCor	mpare
SUBMIT	PRINT	SUBMIT AND CHA	ANGE SR TYPE



INTAKE DETAILS:					
Request Number:	1010013	12168	Create Date:	2014-03-18	
Caller Name:	Created B	y: Pamela	Create Time: a Simmons	11:53	
Caller Phone:	Caller Em	ail:			
Caller Address:					
Request Address:	4904 GR	riggs ,	HOUSTON	TEXAS 7702	21
Location Name:	Key Map:	534J			
Council District:	D		Super Neighborhood:	GREATER OST UNION	r / SOUTH
FYI/Instructions:		This form is to r kept CONFIDEN	eport air pollution. 1 TIAL.	The content of	this report is
Name the compar describe the place producing the pol	•	CES ENVIRONME	ENTAL PLANT		
What type of air p is present?	ollution			>>	
		Dust Idling Vehicle	Wantel Six	> Od	or
		Smoke	in Additional Informatio	s (

What does the air pollution look like?	NONE	
What does the pollution smell or taste like? (remind you of what?)	GAS	
Did the pollution affect health or property? (Pick from list ONLY)		>>
	Breathing trouble Car Paint spotty or peeling Dizziness Fish Dead	> Eyes burning
		<<
What Day did this begin?	03/17/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	16:30	
times. Example - 4:20 PM = 16:20)		······································
	2-3HOURS	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	Are you available for an investigator to contact	
	you?	
		How did you know to call 311 for your environmental concerns?
Community Event		
Additional Information:		
ON GRIGGS FROM CULLEN T	O CALHOUN-MLK	
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation (NoV) issued Citation issued	
Source Registration:	
Reason:	
Refer to Source Registration for	
Confirmation:	
Resolution Comments:	
	SOLVED IS DIFFERENT THAN THE SR TYPE REPORTED: olution SR Type from the lists provided below to indicate the solve the issue
Select Group:	Select Resolution SR Type:
Department	Division
Туре	Group
SLA	CodebookCodeCompare
SUBMIT	SUBMIT AND CHANGE SR TYPE



INTAKE DETAILS:

Request Number: 101001312232

Caller Name:

Caller Phone:

Create Date:

2014-03-18

Create Time: 12:24

Created By:

LaTonya Montena

Caller Email:

Caller Address:

Request

Address:



City

Location Name:

Key Map:

534E

Council District:

D

Super

MACGREGOR

Neighborhood:

FYI/Instructions:

This form is to report air pollution. The content of this report is kept CONFIDENTIAL.

Name the company / describe the place producing the pollution. UNKNOWN

What type of air pollution

is present?

Dust Odor Idling Vehicle Smoke Other - Describe in Additional Information

	What does the air pollution look like?
N/A	
	What does the pollution smell or taste like? (remind you of what?)
VERY STRONG CHEMICALS	
	Did the pollution affect health or property? (Pick from list ONLY)
Breathing trouble Car Paint spotty or peeling Dizziness Fish Dead Eyes burning Nose burning	
Processing the second s	What Day did this begin?
3/17/2014	On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)
JUST STARTED YESTERDAY FOR THE 1ST TIME	How often does this occur?
	At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)
06:15	Are you available for an investigator to contact you?
Telephone Call Only	How did you know to call 311 for your environmental concerns?
Already familiar with using 311 for City services	¥

What is the Industry Ty of the Polluter?	pe	
What type of air pollutions determined?	on	
No enforcement action		
Notice of Violation (No\ ssued		
Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		Lamanananananananananananananananananana
Resolution Comments:		
	RESOLVED IS DIFFERENT THAN THE SI esolution SR Type from the lists provid resolve the issue	
Select Group:	Select Resolution SR Type:	
Department	Division	
Гуре	Group	
SLA	CodebookCodeC	ompare
- L	white the contract of the cont	



INTAKE DETAILS	1	NT	AK	ΕD	EΤ	AΙ	LS
----------------	---	----	----	----	----	----	----

Request Number: 101001312389

Caller Name: Caller Phone:

Create Date:

2014-03-18

Create Time: 13:30

Created By:

Elaine Collins

Caller Email:

Caller Address:

Request

Address:

Location Name:

Key Map:

5343

Council District:

Super

GREATER OST / SOUTH

Neighborhood: UNION

FYI/Instructions:

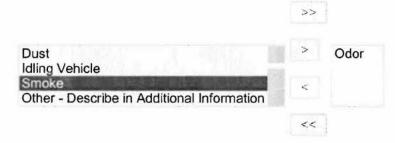
This form is to report air pollution. The content of this report is kept CONFIDENTIAL.

Name the company / describe the place producing the pollution.

C E S ENVIROMENTAL CO 4904 GRIGGS

What type of air pollution

is present?



What does the air pollution look like?	ODOR ONLY
What does the pollution smell or taste like? (remind you of what?)	GAS & PETROLEUM
Did the pollution affect health or property? (Pick from list ONLY)	
	Car Paint spotty or peeling Dizziness Fish Dead Grass dead Breathing trouble Eyes burning Nausea Other- Describe in Additional Info
What Day did this begin?	03/17/2014
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	09:30
times. Example - 4:20 PM = 16:20)	How often does this occur? SUNDAY & MONDAY
	Are you available for an investigator to contact you?
Toophoro out only	How did you know to call 311 for your environmental concerns?
Already familiar with using 311	
Additional Information:	8
기계를 즐겁게 되었다 이 경제도 전하고 있는데 그리고 있다고 있다	LEASE MAKE CONTACT WITH (b) (6) COMPANY CLOSED NOW AND TAINERS BEHIND BLDG- EPA REPT #1299019
RESOLUTION	
What is the Industry Type of the Polluter?	
What type of air pollution is determined?	
No enforcement action	

Notice of Violation (NoV) issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	SOLVED IS DIFFERENT THAN THE SR TYP olution SR Type from the lists provided be solve the issue	
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCompa	re
SUBMIT	RINT SUBMIT AND CHANGI	SR TYPE



INT	AKE	DET	AILS:

Request Number: 101001312568

Caller Name:

Create Date: Create Time: 2014-03-18

14:41

Created By:

Pamela Simmons

Caller Phone:

Caller Email:

Caller Address:

Request

Address:



Location Name:

Key Map:

534E

Council District:

Super

GREATER OST / SOUTH

Neighborhood:

UNION

FYI/Instructions:

This form is to report air pollution. The content of this report is kept CONFIDENTIAL.

Name the company / describe the place producing the pollution.

What type of air pollution

is present?

55 Dust Odor Idling Vehicle Smoke Other - Describe in Additional Information <<

What does the air pollution look like?	NO	
What does the pollution smell or taste like? (remind you of what?)	CHEMICAL SOLVENT	
Did the pollution affect health or property? (Pick from list ONLY)		
	Car Paint spotty or peeling > Breathir Dizziness Eyes burning	ng trouble
What Day did this begin?	03/18/2014	
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	**************************************	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	investigator to contact	
Telephone Call Only	you? How did you know 311 for your envi	
Already familiar with using 311	for City services	
Additional Information:		
esmanono _e		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

Notice of Violation issued	n (NoV)		
issucu			Citation issued
			Source Registration:
			Source Registration.
			Reason:
7 1065			Refer to Source Registration for Confirmation:
Resolution Comm	ents:		
Select the approp		Select Resolution SR	R TYPE REPORTED: led below to indicate the
Department		Type: Division	
Туре		Group	
SLA		CodebookCodeCo	ompare



INTAKE DETAILS	:					
Request Number:	1010013	312633		Create Date:	2014-03	-18
Caller Name:	(h)	(6)		Create Time: Created By:	15:05 Jacqualii	ne Peevy
Caller Phone:	(D)	(0)		Caller Email:		
Caller Address:	(b) (6	6)				
Request	4904 G	RIGGS	,	HOUSTON	TEXAS	77021
Address:						
Location Name:	Кеу Мар	:	534J			
Council District:	D			Super Neighborhood:	GREATER UNION	R OST / SOUTH
FYI/Instructions	SE ■ 1 ■ 1 □ 1		m is to re NFIDENT	eport air pollution.	The conte	nt of this report is
Name the compar describe the place producing the pol	e	CES EN	v.			
What type of air present?	oollution				>>	
		Dust Idling Ve	ehicle		>	Odor
		Smoke	SERVE A	n Additional Informatio	on <	

What does the air pollution look like?	CITIZEN STATES NO LOOK JUST A SMELL
What does the pollution smell or taste like? (remind you of what?)	SEWER
Did the pollution affect health or property? (Pick from list ONLY)	
	Car Paint spotty or peeling Dizziness Eyes burning Fish Dead Second Se
What Day did this begin?	03/13/2014
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	How often does this occur? ALL THE TIME
16:20)	05:00 Are you available for an investigator to contact you?
	How did you know to call 311 for your environmental concerns?
Word of Mouth Additional Information:	
RESOLUTION	
What is the Industry Type of the Polluter?	
What type of air pollution is determined?	
No enforcement action	

Notice of Violation (NoV) issued Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
	ESOLVED IS DIFFERENT THAN THE SR T solution SR Type from the lists provided esolve the issue	
Select Group:	Select Resolution SR Type:	
Department	Division	
Туре	Group	
SLA	CodebookCodeCom	pare
SUBMIT P	RINT SUBMIT AND CHAI	NGE SR TYPE



INTAKE DETAILS:			
Request Number: 1	101001313309	Create Date:	2014-03-19
Caller Name:	o) (6)	Create Time: Created By:	09:01 JoAnn Moore
Caller Phone:	Caller Email:		
Caller Address:	b) (6)		
Request Address:	4904 GRIGGS ,	HOUSTON	TEXAS 77021
Location Name: K	(ey Мар: 534)		
Council District: D)	Super Neighborhood:	GREATER OST / SOUTH UNION
FYI/Instructions:	This form is to re kept CONFIDENT		The content of this report is
Name the company describe the place producing the pollu	A.V.	ntal	
What type of air pois present?	llution		>>
	Dust Idling Vehicle		> Odor
	Smoke Other - Describe in	n Additional Informatio	n <

What does the air pollution look like?		
What does the pollution smell or taste like? (remind you of what?)		
Did the pollution affect health or property? (Pick from list ONLY)		> 1
	Car Paint spotty or peeling Dizziness Eyes burning Fish Dead	····
What Day did this begin?	03/18/2014	œ
On that day, what Time did this begin? (24 Hour Format: Add 12 to all PM	10.45	
times. Example - 4:20 PM =		
16:20)	Ongoing	
At what time does it usually occur? (24 Hour Format: Add 12 to all PM times. Example - 4:20 PM = 16:20)	Are you available for an	
10.20)	investigator to contact you?	
Visit in person		d you know to call your environmental ns?
Already familiar with using 311	for City services	
Additional Information:		
RESOLUTION		
What is the Industry Type of the Polluter?		
What type of air pollution is determined?		
No enforcement action		

issued		
Citation issued		
Source Registration:		
Reason:		
Refer to Source Registration for Confirmation:		
Resolution Comments:		
IF THE PROBLEM TO BE RE Select the appropriate Res	SOLVED IS DIFFERENT THAN	. T. J. J. T. Y. T. J. Y. J.
work that is required to re Select Group:	solve the issue	
Select Group:	solve the issue Select Resolut Type:	
	solve the issue Select Resolut	
Select Group: Department	Select Resolut Type: Division Group	
Select Group: Department Type SLA	Select Resolut Type: Division Group Codebook	tion SR
Select Group: Department Type SLA	Select Resolut Type: Division Group Codebook	cCodeCompare